

Garages – FAQs

Where are your garages located?

A list of our garage sites is available on our website [here](#). You can also see maps of our garage sites in [Trowbridge](#), [Bradford on Avon](#), [Melksham](#), [Warminster](#) and [Westbury](#).

What can I store in my garage?

You can use your garage to store items or your car. We would recommend storing items off the floor with a waterproof cover as we cannot 100% guarantee the garages will be waterproof. We would also strongly advise any garage tenant to take out contents insurance against any items or vehicle stored.

Can I park on the forecourt?

No, we have a strict policy meaning no parking on the forecourts or in front of the garages at any time. You may park your car inside the garage only.

Who can rent a garage from Selwood Housing?

You do not have to be living in a Selwood Housing property to be able to apply for a garage. Anyone over the age of 18 can apply. However, if you are a current customer of ours, we will check your account to ensure you are not in arrears before agreeing to place you on a waiting list. Selwood Housing customers will be given priority on all garages.

How do I apply for a garage?

You will need to fill out a garage enquiry form. This can be done via our [website](#) or over the phone providing your details along with any

information about your garage criteria. Once we receive your enquiry form you will be added to our garage waiting list and will be contacted as soon as a garage becomes available within your desired area.

How much does it cost to rent a garage?

Our garages do vary in price. This all depends on whether they have been recently refurbished and whether you are a current Selwood Housing customer. We are happy to discuss costs of specific sites with you on application.

How long is your waiting list?

This all depends on the location(s) you have chosen. Certain areas have much longer waiting times than others. We will discuss availability when we contact you to see if your search area is flexible or not. However, we are unable to give anyone a time frame.

What is the process once I have been offered a garage?

When your name reaches the top of the garage waiting list, we will contact you to offer you a particular garage within an area you have requested. We will discuss the cost and give you a tenancy start date (which always starts on a Monday). Once you have agreed we will ask you to make a payment of a month's rent in advance and we will also send you a tenancy agreement and direct debit form. A few days before your tenancy is due to start, we will either post your garage keys to your home address or arrange an appointment for collection (Covid restrictions dependant). At the moment, this process is done contact free to ensure the safety of our staff and customers.

How do I pay my rent?

Rent is paid via direct debit one month in advance. If you are a Selwood tenant, the garage rent will be added to your dwelling account.

Will you increase my rent?

We reserve the right to increase your rent in line with other garage rentals in the area. The rental amounts are reviewed yearly, and you will be notified in writing of any changes.

What should I do if I am experiencing financial difficulties?

You need to contact us immediately on 01225 715 715 to discuss your account. If you cannot keep up payments on your garage, we reserve the right to repossess a garage as soon as Notice to Quit is served.

How long can I keep the garage for?

You can keep your garage as long as you need to, subject to keeping up your payments and adhering to the terms of your tenancy agreement.

What do I do if I need to report a repair on my garage?

You can report garage repairs to us online or on the phone. Please provide as much detail as possible. If your repair is an emergency, please contact us on 01225 715 715.

How do I give up my garage?

You will need to provide us with notice in writing. Our notice period is 4 weeks and garage keys must be returned by the end of this period otherwise you will be charged rent. Our garage coordinator will then visit the garage to ensure its condition is acceptable. Should damage or items be left in the garage after your keys have been handed back, you will be charged for this.

If you have any further questions or wish to discuss our garages please contact our Garage lettings coordinator, Andrew Brown on 01225 715 715 or andrew.brown@selwoodhousing.com.